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Preview Notes



Social Representations of Family Members on the Care Provided by the Emergency Psychiatric Sector: A Descriptive Study

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ABSTRACT

Aim: To analyze the social representations of family members of patients who suffer from mental and behavioral problems regarding the care of emergency psychiatric disorders. **Method:** This is an exploratory and descriptive study, in which a qualitative approach based on Social Representations Theory (SRT) was used in addition to the use of multi-methods for data collection (semi-structured interviews and the free association of words technique). The software *Analyse Lexicale par Contexte d'un Ensemble de Segments de Texte* (ALCESTE) and thematic content analysis were used. The study scenario includes two mental health services in the municipality of Mossoró/RN involving the primary caregivers of the mental health patient and who have witnessed at least one situation characterized as being a crisis or involving a psychiatric emergency.

Descriptors: Mental Health; Psychiatric Services, Emergency; Nursing.

PROBLEM SITUATION AND ITS SIGNIFICANCE

The reformist movements in the health arena (specifically in the field of mental and psychiatry health) have identified issues, among which can be highlighted the prioritization of the production of mental health care outside the mental hospital environment, focusing on goals such as reducing the demand for psychiatric beds, greater control over hospitalization, family co-participation and the improvement in the spirit of citizenship on the part of the social actors involved⁽¹⁾.

The process of deinstitutionalization of users with regard to mental and behavioral disorders and their return to social life, have brought new challenges to the system. There is a growing demand for substitute services, which is also affected by a major global trend in psychiatry, where items once considered common in everyday life have begun to be objects requiring psychiatric intervention⁽²⁾.

After the implementation of the provisions of the Brazilian Psychiatric Reform and the substitutive services to the mental institution centered model, the focus of mental health care has ceased to be based exclusively on the mental disorder patient, and has also begun to encompass his family and community in a clear psychosocial perspective. Such individuals are recognized as agents of care, to be included in the therapeutic project and invited to effectively participate in the treatment of the patient, due to their unique role in the social reintegration of the patient⁽³⁾.

The process of deinstitutionalization of the patient in psychiatric distress demands a continuous learning process on the part of health professionals and families, since the families live most of the time with the patient. Thus, knowledge in terms of behavioral and mental illness, and the way in which they deal with their family member who is going through a crisis situation, becomes very relevant.

GUIDING QUESTION

What are the social representations built by family members of individuals suffering from mental and behavioral disorders, regarding the care provided with regard to psychiatric emergencies in the district of Mossoró/RN?

AIMS

General

To analyze the social representations of family members of patients who are suffering from psychological and behavioral dysfunctions in terms of the psychiatric emergency care provision in Mossoró.

Specifics

To describe the contents of the social representations of relatives of patients with regard to psychiatric emergency care;

To characterize the heuristic and iconic aspects present in the social representations of family members with regard to such care.

METHOD

This is an exploratory and descriptive study, in which a qualitative approach based on the Social Representations Theory (SRT) was used.

It is understood that SRT, in terms of its heuristic and iconic aspects, arises from interpersonal relationships in line with individual experiences, which create a consensual universe in the reification interface of science on the care of the psychiatric emergencies in the context under consideration, bringing up the senses and meanings of the actors involved, especially the family ones, as the focus of this study.

The research scenarios are two specific services in the city of Mossoró: an outpatient mental health care unit and a psychiatric hospital. The sample will consist of the main family caregivers of individuals in situations of mental or behavioral disorder who have witnessed a situation characterized as being a psychiatric emergency and its care. The number of 73 people was determined in order to provide a sample with a confidence level of 95 percent and an error margin of 10%. Inclusion criteria: individuals over 18 years of age who have a degree of consanguineous kinship or affinity with users who suffer from mental and behavioral disorders, who have witnessed any crisis situation involving the provision of care by the Mobile Emergency Care Service (SAMU) or other means, and the removal of the patient to the psychiatric hospital, general emergency room or other health services. Individuals who have a clinical disease that alters perception and memory were excluded.

We opted for two instruments for data collection: a script for applying the Technique of Free Association of Words (TFAW) and a semi-structured interview script. The survey data will be analyzed from the theoretical perspective of social representations, using the technique of thematic content analysis with the informational support of software entitled *Analyse Lexicale par Contexte d'un Ensemble de Segments de Texte* (ALCESTE).

The ethical aspects of the research were respected according to CNS Resolution No. 466/2012, according to the protocol submitted to the Committee for Research Ethics of the UERN, and was approved under No. 748 109. Data were collected during September and October 2014.

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